

EVALUATION INSTRUCTIONS

Dear Survey Agent,

You will be evaluating the Wal-mart store and Western union outlet in your City. The Payment sent to you (\$3,300) covers all expenditures including evaluation, shopping, transport and your compensation which is \$200.00 for this survey.

You are to purchase Goods of your Choice for your own Use at the Wal-mart store in your City which you are evaluating, spending not more than a \$50.00 and deduct an extra \$25.00 for transportation cost.

Also as regards Western union, we will be using our company feed-back mechanism; therefore you will be sending funds through Western union outlet in your City to our receiving agent.

You will take a total of \$3025 to the Western union outlet you are evaluating; you will have to deduct the western union transfer charges from the \$3025 you are sending out and not from your share.

Please send all Western union transactions to the details below to our agent.

Name: Sana Syed

City: Chicago

State: IL

Zip Code: 60640

Below are details you need to send once funds have been transferred to the Agent's Name and Address which is above:

- Sender's Full Name and Address.
- Secret question and answer (if any)
- Western union transfer charges
- Actual Amount sent
- MTCN

After Evaluation, ensure that you send back (via Email) Western union MTCN [10 digits] and Wal-mart reports as it is required for Company feedback purposes on service delivery.

EXPENDITURE BREAKDOWN:-

Compensation	\$200.00
Wal-mart.....	\$50.00
Transportation	\$25.00

Please remember what we are really after are the lines of question stated below, those are guidelines that you will lookout for during your visits to Wal-Mart and Western union.

GUIDELINES:-

- How long it took you to get services.
- Ambiance/Outlook of the Shop/Outlet
- Smartness of the attendant
- Customer service professionalism
- Reactions when under pressure
- Information that you think would be helpful

- Your comments and impressions.
- Your personal opinion

We are counting on you and we expect a detailed report. Please get back to us if You have something's to know about your Evaluation.

Thank you.
Hiring Manager
Frank James.